

## NHS Charges

This table shows a selection of the most common NHS charges. Please ask at reception for any other charges

Treatment	Price
Examination	Free
Extensive Examination	Free
Scale & Polish	£10.20
X-Ray	£3.20
Amalgam filling	£6.92 - £34.35
Composite filling	£13.04 - £34.35
Extractions	From £11.56
Root Treatment	£37.36 - £78.16 + xrays + filling
Full Acrylic Dentures	£140.28

NHS patients will be charged at the current NHS rate unless they are exempt from paying.

Patients are exempt from NHS charges if they meet one of the following conditions:

Aged under 18  
Aged 18 and in full time education  
Pregnant or have had a baby in the last twelve months

They or their partner receive:  
Income-based Job Seekers Allowance  
Income Support  
Pension Credit Guarantee Credit  
Income related Employment Support Allowance

Named on a current Tax Credit exemption certificate  
Named on a current HC2 exemption certificate  
Named on a current HC3 exemption certificate

Harbour Street  
Tarbert  
Argyll, PA29 6UB

Tel 01880 820387  
Fax 01880 820201  
e-mail

reception@tarbertdentalsurgery.co.uk  
www.tarbertdentalsurgery.co.uk

Tarbert Dental Surgery is located on the harbourside, just by the Fish Quay. There is on street parking around the practice. The bus stop and ferry terminal are a five minute walk away.

## APPOINTMENTS

To make an appointment, please contact the receptionist by phone on 01880 820387 or by email to reception@tarbertdentalsurgery.co.uk

You can express a preference about which dentist you see. We will make all reasonable efforts to ensure that the request is met, but this may not always be possible.

If you are unable to keep your appointment, please let us know as soon as possible so that we may offer the time to other patients.

A fee is charged for missed appointments or cancellations made less than 48 hours prior to appointment time:  
£15 for 15 minute appointments  
£45 for longer appointments

# Tarbert Dental Surgery



Tel: 01880 820387

## Dental Surgeons

Linda Garwood BDS Edin 1985  
MClinDent (Pros) Lond 2008

Stuart Docherty BDS Glas 2011

Kellie McConnell BDentSc Dubl 2011

## Surgery Opening Hours

Monday	8.45	-	6.00
Tuesday	8.45	-	6.00
Wednesday	8.45	-	6.00
Thursday	8.45	-	6.00
Friday	8.45	-	4.30

## Welcome to Tarbert Dental Surgery

Linda Garwood BDS and the dental team are dedicated to providing quality dental treatment to the people of Mid-Argyll and Kintyre.

We are keen to improve the standards of dental health in the community, especially in children. We are a Childsmile practice with and encourage family check-ups (including the baby!).

The practice has three modern well equipped surgeries and a fully compliant Decontamination facility.

We have a child friendly waiting room and baby changing facilities.

All areas of the practice are accessible to wheelchairs and there is a disabled toilet.

A Hearing Loop is available on request.



Tarbert Dental Surgery is committed to raising our standards of patient care via ongoing training of all staff members. We are actively involved in postgraduate vocational training of newly qualified dentists in partnership with NES (NHS Education in Scotland).

### Our Team

The Dentists are supported by our committed team:

Nurses	Kirsten Pine (Nat Cert NEBDN 1999)
	Julie Brown (Nat Cert NEBDN 2010)
	Francesca Grant (Nat Cert NEBDN 2011)
	Iain Whytock (Nat Cert NEBDN 2011)
	Jenny Richmond (trainee)

Childsmile Nurse	Kirsten Pine
Receptionist	Sandra Johnstone

Practice Manager	Hilary Farrar
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### Payment Policy

In order to enable us to continue to offer NHS treatment, we would request that patients pay in advance or per visit for their treatment. Patients requiring further visits will be given an estimate of the treatment costs.

**Payment may be made by either cash, debit or credit card.**

### EMERGENCY TREATMENT

**During surgery hours** please phone reception as early as possible. We will see true emergencies within 24 hours and have emergency slots set aside for this purpose.

**Outwith surgery hours** we operate an on-call emergency service in conjunction with NHS24.

Patients should call the practice telephone number 01880 820387 and follow the instructions on the recorded message. Alternatively patients can call NHS24 on 08454 242424

### Private Treatment

We offer a complete range of private treatment, including cosmetic dentistry, tooth whitening, advanced restorative work and implants.

Please ask at reception for further details and to arrange a consultation with the dentist.

### NHS Treatment

We are happy to provide the full range of NHS treatment for all our patients (adults and children).

Under NHS regulations, patients are entitled to attend for a free check up every 6 months. We encourage our patients to attend these in order to maintain good oral health. We normally offer you the option to book a future appointment at the completion of a course of treatment, but are happy to take phone bookings at any time.

Where necessary, we will refer a patient to a NHS Consultant Orthodontist for treatment.

Information about local NHS Dental Services can be obtained from Highland Healthboard by phone 08458 332310 or online at [www.nhshighland.scot.nhs.uk](http://www.nhshighland.scot.nhs.uk).

### Treatment Plan

We provide our patients with an estimated cost for their proposed treatment. However, it must be stressed that this may alter once treatment is underway, but an updated estimate can be given.

### Confidentiality

We take patient confidentiality extremely seriously and all personal information is treated in the strictest confidence. All our patient records are securely stored to ensure that any patient information is only accessed as part of your treatment.

### Complaints

We aim to make your experience at the practice as pleasurable as possible. However, should you have any complaints, please contact the receptionist or Practice Manager who will be able to deal with your complaint and talk you through our procedure. Alternatively, you can pick up a copy of the procedure from reception.